
Hyper Wellness Representative Job description

Here is your chance to work at Restore Hyper Wellness, one of the fastest-growing companies in America.

We coined the phrase Hyper Wellness™ because it exemplifies our approach: offer cutting edge services that have shown results, strive to make our customers feel better every time they visit, and hyper stimulate the body's natural defense mechanisms. For us, Hyper Wellness is a lifestyle that we believe improves the lives of our customers.

Restore's unique retail locations are the antithesis of a traditional doctor's office. We are efficient, fun and social. We educate and provide information in a completely transparent manner so that you can manage your wellness better. Every day, we help thousands of customers achieve their goals around sports performance, pain management, recovery, beauty and overall wellness.

We were awarded the Employee Health & Wellness Award by the Austin Chamber of Commerce for the 2019 Greater Austin Business Awards!

We've also made the Inc. 5000 list of fastest-growing companies in the United States! Coming in at #113 overall, #11 in Texas business and #1 in the Texas health industry. We've got a bright and busy future ahead of us!

Restore Hyper Wellness + Cryotherapy is seeking a friendly and motivated Hyper Wellness Representative to add to our location. The Hyper Wellness Representative will be the first person our clients meet and should be able to provide excellent customer service to each and every guest who comes through our door.

Responsibilities

- Maintaining a professional and courteous relationship with every client.
- Answering the phone and returning voicemails.
- Booking, rescheduling and canceling appointments.
- On-board new clients, obtain waivers and create Client Profiles in our POS.
- Checking-in and retailing out customer sessions on our POS.
- Greeting customers and ushering them to their service of choice.
- Administering all non-medical and non-specialty services.
- Providing service tours, selling packages & memberships.
- Executing opening and closing duties.
- Maintain current product knowledge of all modalities and products that we can offer to clients to support and enhance their goals.

- Educate clients on all Restore modalities.
- When not with clients, assisting in other store operations: maintaining store cleanliness, maintaining laundry upkeep, assisting in customer lead reach out, assisting in community outreach, assisting in creating store events, and assisting in social media efforts.

Qualifications:

- A love for health and wellness.
- At least one year of customer service experience in a retail/service environment.
- Availability to work weekends.
- Holds or working towards a degree in kinesiology, exercise science, personal training or related field.
- Excellent communication skills.

Compensation & Benefits

- Competitive salary
- Flexible schedule in a fun work environment
- Access to complementary and discounted in-store services
- Opportunity for growth
- Management development program

Job Types: Full-time, Part-time

Pay: \$11.00 per hour

Inquire by emailing: rszalai@restore.com

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